

Usage Rates

Usage-based pricing varies by selected plan

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Product	Description	Price	Category
Usage Credits	Flexible credits for consumption-based use of eCourtDate messaging, data, and AI services.	\$0.10	Usage
Agencies	Full access to the eCourtDate cloud-based justice communication and case management platform for a single agency or jurisdiction. Each agency is an isolated tenant that is configurable with its own workflows, templates, users, and notification campaigns.	\$1,000.00	Add-Ons
Local Area Code Phone Numbers	A dedicated 10-digit local area code phone number assigned to the agency for outbound and inbound SMS, MMS, and voice communications. Improves message deliverability, public trust, and caller ID recognition. Each number supports full SMS, MMS, and voice capability and can be configured for specific campaigns or departments.	\$250.00	Numbers
Toll Free Phone Numbers	A dedicated toll-free number (800/888/877/etc.) for inbound IVR, automated voicemail, call center routing, or outbound voice campaigns. Ideal for agencies requiring a single public-facing number accessible from any location nationwide. Supports inbound call routing, automated voicemail, and voice message delivery. Commonly used for court hotlines, jury reporting lines, and payment reminder campaigns.	\$350.00	Numbers
Short Codes	A dedicated 5 or 6 digit short code for high-volume outbound text message campaigns. Short codes offer superior deliverability, carrier trust, and throughput compared to standard 10-digit numbers — essential for agencies sending thousands of messages per day, such as warrant amnesty campaigns, emergency alerts, or mass court reminders. Requires Dedicated plan and includes carrier registration and compliance setup.	\$12,000.00	Numbers
Standard Carrier Registration	Initial setup and ongoing compliance management for A2P 10DLC carrier registration, required by U.S. wireless carriers to send text messages to mobile devices. Includes brand and campaign registration with The Campaign Registry (TCR), and carrier approval for messaging use cases. Without carrier registration, text messages will be blocked or filtered by major carriers.	\$250.00	Numbers

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Dedicated Carrier Registration	Premium carrier registration for agencies requiring multiple registered use cases, high-throughput campaign approval, or short code registration. Includes dedicated campaign registry entries for each distinct messaging program, carrier vetting support, and ongoing compliance maintenance. Recommended for agencies operating multiple simultaneous campaigns or high-volume programs.	\$350.00	Numbers
File Storage	Secure, CJIS-compliant cloud-based file storage for agency documents, case files, forms, evidence attachments, and media. Includes malware scanning, role-based access controls, audit logging, automated retention policy enforcement, and version management.	\$250.00	Add-Ons
SFTP Gateway	A secure file transfer protocol gateway enabling automated, encrypted two-way data exchange between the agency's existing case management system and the eCourtDate platform. Supports scheduled batch uploads of case data, contact records, and campaign-eligible records, as well as automated retrieval of delivery status files, response codes, and outcome reports.	\$1,500.00	Add-Ons
Custom Domain	A custom, agency domain configured for use with web portals (client-facing URLs) or for sending and receiving emails. Strengthens public credibility, improves email deliverability, and maintains consistent agency branding across web and email communications. Includes DNS setup guidance and ongoing domain management.	\$250.00	Add-Ons