

Add-ons

Additional services and features available across all plans

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Product	Description	Lite	Standard	Dedicated
Case Management	Case management system for justice agencies. Includes end-to-end case lifecycle management, integrated document management, and customizable workflow templates.	\$10,000/year	\$10,000/year	\$10,000/year
Supervision Monitoring	Supervision monitoring solution for pretrial and probation clients. Includes automated compliance monitoring, random scheduling, and curfew reminders.	\$25/mo per client	\$25/mo per client	\$25/mo per client
Cloud File Storage	Secure cloud-based storage for agency files and documents. Includes malware scanning, role-based access, audit logs, and automated retention policies.	\$25/GB per year	\$25/GB per year	\$25/GB per year
Custom Domains	Use custom web domains for web portals or email addresses. Improve deliverability, credibility, and branding when using your own domain.	\$250/year	\$250/year	\$250/year
Local Area Numbers	10 digit phone numbers with your preferred area code. Includes SMS, MMS, and voice support.	\$250/year	\$250/year	\$250/year
Toll Free Numbers	Nationwide toll-free numbers. Ideal for an inbound IVR, automated voicemail, or call center.	\$350/year	\$350/year	\$350/year
Short Codes	5-6 digit numbers to send a high volume of text messages (requires Dedicated plan).	Not Available	Not Available	\$12,000/year
Carrier Registration	Includes initial setup and support to maintain compliance. Required to send text messages.	\$250/year	\$250/year	\$250/year